

Transitioned to your Blue Shield plan through Covered California?

Use this checklist

You've recently switched to a Blue Shield plan sold directly through Covered California. If you are transitioning your Blue Shield of California health plan to a Covered California Blue Shield of California health plan and received an application acknowledgment and request for payment for enrollment, follow these instructions to make sure you have continuous coverage.

- 1 Pay your first month's premium of your new medical plan**
Please pay your premium of your Covered California Blue Shield plan upon enrollment or no later than 30 days from your application date.

- 2 Get a new medical ID number and medical ID card**
You will receive a new subscriber ID number for your new medical plan through Covered California.

- 3 If you have a Trio HMO plan, be sure to check your primary care physician (PCP)**
Confirm that the PCP listed on your Trio HMO ID card is your preferred doctor.

- 4 Register for online access for your new medical plan**
If you are already registered for an online account with your current Blue Shield plan, you will need to use a different email address to register for online access to your new medical plan through Covered California.

- 5 Enroll in AutoPay**
If you are already enrolled in automatic payments for your current plan, you will need to set up new automatic payments for your new medical plan.

- 6 Prepare for your care needs**
 - a. Contact customer service to transfer any prior authorizations for care or prescriptions to your new plan.
 - b. Make sure your pharmacy has your new medical ID number for any prescription refills or mail order prescriptions.

For more detailed information, visit
blueshieldca.com/transitionchecklist.

