

Quality Improvement and Health Equity Committee Workplan

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Item DHO	ulatory Standard ,, CMS, DMHC, S and NCQA, te of Affordability)	Directed Authority	Responsible Person/Owner(s)	Reporting Frequency	Goal	Objective	Action Item e.g., performance measure, measurable(s)	Initiation Date	Completion Date	01	02	03	04	Reporting Date(s)	Status	Dist	If an activity is at risk, what is the root cause and/or corrective action	
No. Om	te of Affordability)	Planned Activity	Person/Owner(s)	Frequency	Goal	Objective	measure, measurable(s)	Date	Date	ŲI	Ų2	Ų3	Ų4	Date(s)	Status	RISK	corrective action	Comments
		Health Equity Office Policies and Procedures: - Quality Improvement and Health Equity																
		Transformation Program (QIHETP) Policy - Quality Improvement Health Equity Committee																
		(QIHEC) Policy - Diversity, Equity, Inclusion (DEI) Training Program			Build Sound Infrastructure and	Submit Policies and Procedures for annual review and approval by	,											
1 DHC	s	Policy	Valerie Martinez	Annual	Operations	3/21/2024.	Annual Review and Approval	1/1/2024	3/21/2024	x				3/21/2024	Closed	Low		
		Quality Improvement and Health Equity Committee			Build Sound Infrastructure and	Submit the QIHEC Charter to QIHEC for review and approval by												
2 DHC	s	Charter	Valerie Martinez	Annual	Operations	3/21/2024.	Annual Review and Approval	1/1/2024	3/21/2024	Х				3/21/2024	Closed	Low		
						Develop the written QIHET Program Description and submit												
3 DHC		Quality Improvement and Health Equity Transformation	Valerie Martinez	Annual	Build Sound Infrastructure and Operations	to QIHEC for review and approval by 3/21/2024.	A	1/1/2024	3/21/2024					3/21/2024	Classed .			
3 DHC	3	(QIHET) Program Description	valerie iviartinez	Annual	Operations	Assess the QIHET Program	Annual Review and Approval	1/1/2024	3/21/2024					3/21/2024	Ciosea	LOW		
		Quality Improvement and Health Equity Transformation			Build Sound Infrastructure and	Evaluation and submit to QIHEC for review and approval by												
4 DHC	S		Valerie Martinez	Annual	Operations	6/20/2024.	Annual Review and Approval	3/21/2024	6/20/2024		х			6/20/2024	Planned	Low		
						Submit the HEART Measure Set												
						monitoring report to track and trend notable health disparities to								3/21/2024 6/20/2024				
		Health Equity Advancement Resulting in Transformation	1		Embed Equity and Advance Information	QIHEC by 3/21/2024 and	Analysis of quarterly reports to							9/19/2024				
5 DHC	S, NCQA	(HEART) Measure Set Monitoring Report	Valerie Martinez	Quarterly	in Action	quarterly thereafter.	identify HE disparities.	1/1/2024	12/12/2024	X	Х	X	Х	12/12/2024	Ongoing	Low		
						Submit a Health Equity Spotlight Report to demonstrate health								3/21/2024				
						equity integration in everything								6/20/2024				
6 DHC	s	Health Equity Spotlight Report	Various Functional Leads	Quarterly	Embed Equity	we do by 3/21/2024 and guarterly thereafter.	Spotlight and report a health equity initiative.	1/1/2024	12/12/2024	×	×	x I	×	9/19/2024	Ongoing	Low		
- U Ditt	-	Treath Equity spought report		Quarterry		Introduce the I have HEART		1/1/1024	,,			_^		3/21/2024	Ongoing	LOW		
					Build Sound Infrastructure and Operations	Advocate Program to QIHEC by 3/21/2024, and updates quarterly	Informational and report out to							6/20/2024 9/19/2024				
7 DHC	S	I have HEART Advocate Program and Updates	Valerie Martinez Valerie Martinez	Quarterly	Cultivate a culture of Equity Embed Equity	thereafter.	QIHEC.	1/1/2024	12/12/2024	X	Х	х	Х	12/12/2024 3/21/2024	Ongoing	Low		
		APL 23-025: Diversity, Equity, and Inclusion Training	Linda Fleischman		Build Sound Infrastructure and		DEI training development updates							6/20/2024				
8 DHC	S. NCQA	Program Requirements and compliance per	Angelica Matsuno Melinda Kier	Quarterly	Operations Cultivate a Culture of Equity	implementation and monitoring by 1/1/2025.	for informational purposes and report out to OIHEC.	1/1/2024	12/12/2024	×	×	x I	×	9/19/2024	Ongoing	Low		
	-,				Embed Equity	, , , ,		-,-,	,,					3/21/2024				
		Senate Bill (SB) 923 Gender Affirming Care Training	Various Functional		Build Sound Infrastructure and Operations	Provide general updates to QIHEC by 3/21/2024, and quarterly	Informational and report out to							6/20/2024 9/19/2024				
9 DHC	S, NCQA	Requirements and Updates	Leads	Quarterly	Cultivate a Culture of Equity Embed Equity	thereafter.	QIHEC.	1/1/2024	12/12/2024	X	Х	Х	Х	12/12/2024 3/21/2024	Ongoing	Low		
					Build Sound Infrastructure and	Provide general updates to QIHEC								6/20/2024				
10 DHG	S, NCQA	Assembly Bill (AB) 133 REAL/SOGI data collection Requirements and Updates	Danika Cunningham Valerie Martinez	Quarterly	Operations Cultivate a Culture of Equity	by 3/21/2024, and quarterly thereafter.	Informational and report out to QIHEC.	1/1/2024	12/12/2024	×	×	x I	x	9/19/2024 12/12/2024	Ongoing	Low		
	.,				Embed Equity Build Sound Infrastructure and	Provide general updates to QIHEC								3/21/2024 6/20/2024				
			Danika Cunningham		Operations	by 3/21/2024, and quarterly	Informational and report out to							9/19/2024				
11 NCC	ĮA.	NCQA Health Equity Accreditation Updates	Valerie Martinez	Quarterly	Cultivate a Culture of Equity	thereafter.	QIHEC.	1/1/2024	12/12/2024	X	Х	X	Х	12/12/2024	Ongoing	Low		
						Develop Quality Improvement												
					Embed Equity Advance Information in Action	Studies for Subpopulation(s) with disparities identified in Bold Goals												
12 DHC	s	BSP Bold Goals Strategic Plan Updates	Valerie Martinez	Semiannual	Build Sound Infrastructure and Operations	(2) to reduce health disparities in given subpopulations.	Informational report out to QIHEC for discussion.	3/21/2024	12/12/2024		×		×	6/20/2024 12/12/2024	Planned	Low		
		The second secon				Prepare Health Equity Assessment		0,00,000	,,					.,,				
						Reports that will include an in-												
						depth assessment to understand specific areas looking at												
					Embed Equity	utilizations, services offered,												
					Advance Information in Action Build Sound Infrastructure and	member experience, outcomes, barriers and opportunities to	Informational report out to QIHEC							9/19/2024				
13 DHC	S	Health Equity Assessment Report (2)	Valerie Martinez	Semiannual	Operations	improve.	for discussion.	3/21/2024	12/12/2024			X	Х	12/12/2024	Planned	Low		
						Submit a Health Equity												
						Assessment Quality MCAS Report to demonstrate how the HEO is												
					Embed Equity Advance Information in Action	tracking and trending notable health disparities and advancing												
			Valerie Martinez		Build Sound Infrastructure and	information in action by	Informational and report out to											
14 DHC	S	Health Equity Assessment Quality MCAS Report	Christine Nguyen	Annual	Operations	9/19/2024.	QIHEC.	6/20/2024	9/19/2024	1		X		9/19/2024	Planned	Low		
						Prepare Health Equity Recommendation Reports from												
						an equity lens. A formal analysis												
						for teams to incorporate health equity. The reports will contain												
						analysis of the problem or need statement, review of best												
					Embed Equity	practices or competitive												
					Advance Information in Action Build Sound Infrastructure and	landscape, regulatory requirements, and impact of	Informational report out to QIHEC							9/19/2024				
15 DHC	S	Health Equity Recommendation Report (2)	Valerie Martinez	Semiannual	Operations	recommendations.	for discussion.	3/21/2024	12/12/2024	ı		х	Х	12/12/2024	Planned	Low		

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Build Sound Infrastructure and business until leaders integrating informational report out to QIHEC health Equilty Framework (2) Valerie Martinez Semiannual Operations beath equilty into operations of discussion. 3/21/2024 12/12/2024 X X 12/12/2024 Planned Low Complete Report by July 12, 2024. Submit NCQA Health Disparities Report Complete Report by July 12, 2024. Submit NCQA Health Disparities Report Complete Report by July 12, 2024. Submit NCQA Health Disparities Report Complete Report by July 12, 2024. Submit NCQA Health Disparities Report Complete Report Demonstrate how the HEID is tracking and trending notable health disparities and advancing information in Action disparities and advancing information in action by 9/19/2024. Annual Review and Approval 4/1/2024 7/12/2024 X 9/19/2024 Planned Low Derations of the State of Stat	
16 DHCS Health Equity Framework (2) Valerie Martinez Semiannual Operations health equity into operations. Complete Report by July 12, 2024. Submit NCOA Health Disparities Report Christine Nguyen Annual Pealth Disparities Report Christine Nguyen Annual Operations Annual Review and Approval 4/1/2024 7/12/2024 X X 12/12/2024 Planned tow 12/12/2024 Planned tow 12/12/2024	
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- Growth, Community Engagement, and Marketing	
Network	
- Grievances and Appeals Develop Health Equity Integration	
- Unevalue and Appenso Service and Appenso Service and	
- Medical Services: Case management; Population Build Sound Infrastructure and each functional area to QIHEC by 6/20/2024	
Health Management, Maternal Management, Health Various Functional Operations 6/20/2024, and quarterly Informational report out to QIHEC 9/19/2024	
18 DHCS Education, and Quality Leads Quarterly Cultivate a Culture of Equity thereafter. for discussion. 1/1/2024 12/12/2024 X X X 12/12/2024 Ongoing Low	
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