

Network Provider Update

To: Medi-Cal network participants

December 2023

From: Melinda Kjer
Director, Provider Relations and Contracting

Subject: **All Plan Letter 22-024: Population Health Management Policy Guide**

Last fall, the Department of Health Care Services (DHCS) issued [All Plan Letter \(APL\) 22-024](#), "Population Health Management Guide." We are sharing a summary of this APL with you to ensure you are aware of the information, and you can apply the information to your practice or facility operations, where appropriate.

APL 22-024 introduces the Population Health Management Policy Guide, which was provided to support managed care plans (MCPs) such as Blue Shield of California Promise Health Plan in creating their own population health management programs.

APL summary

- The APL advises MCPs to establish a comprehensive population health management program, effective January 1, 2023, and to use the Population Health Management Policy Guide as a resource.

Resources

- [CalAIM Population Health Management Guide](#)
- [DHCS Population Health Management Initiative web page](#)

This summary is only meant as a brief description of the APL. Please see the APL itself for additional information. The full text of APL 22-024 may be found at this URL:

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2022/APL22-024.pdf>
(Links to the DHCS.ca.gov website will take you off the Blue Shield Promise website.)

Additional information is forthcoming regarding how Blue Shield Promise plans to apply the directives in this APL to our Population Health Management Program.

If you have questions about how Blue Shield Promise is implementing Population Health Management, please contact Provider Services via Live Chat after logging in at blueshieldca.com/provider or call (800) 468-9935 from 6 a.m. to 6:30 p.m., Monday through Friday.