

## Network Provider Update

To: Medi-Cal network participants

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From: Melinda Kjer  
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Subject: **All Plan Letter 23-021: Population Needs Assessment and Population Health Management Strategy**

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The Department of Health Care Services (DHCS) recently issued [All Plan Letter \(APL\) 23-021](#), "Population Needs Assessment and Population Health Management Strategy." We are sharing a summary of this APL with you to ensure you are aware of the information, and you can apply the information to your practice or facility operations, where appropriate.

APL 23-021 announces modifications to the Population Needs Assessment and Population Health Management Strategy requirements for managed care plans (MCPs) such as Blue Shield of California Promise Health Plan.

### APL summary

- Population Needs Assessments no longer need to be submitted on an annual basis. Instead, MCPs will submit an annual Population Health Management (PHM) Strategy each year, and the Population Needs Assessment will be a multi-year initiative.
- The new annual PHM Strategy requires MCPs to demonstrate that they are meaningfully responding to community needs.

### Resources

- [CalAIM Population Health Management Guide](#)

This summary is only meant as a brief description of the APL. Please see the APL itself for additional information. The full text of APL 23-021 may be found at this URL:

<https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2023/APL23-021.pdf>  
(Links to the DHCS.ca.gov website will take you off the Blue Shield Promise website.)

Additional information is forthcoming regarding how Blue Shield Promise plans to apply the directives in this APL to our Population Health Management Program.

If you have questions about how Blue Shield Promise is implementing Population Health Management, please contact Provider Services via Live Chat after logging in at [blueshieldca.com/provider](https://blueshieldca.com/provider) or call (800) 468-9935 from 6 a.m. to 6:30 p.m., Monday through Friday.