

HEDIS Provider Guide: Follow-up After Emergency Department Visit for Substance Use (FUA)

Measure Description

The percentage of emergency department (ED) visits among members 13 years of age and older with a principal diagnosis of substance use disorder (SUD), or any diagnosis of drug overdose, for which there was a follow-up visit or a pharmacotherapy dispensing event. Two rates reported: Follow up within 30 days and follow up within seven (7) days.

Using Correct Billing Codes

Codes to Identify Follow-up Visits

Description	Codes					
Diagnosis of SUD or Drug Overdose	ICD-10: F10-F16, F18, F19, T40-T43, T51					
Follow-Up and Telehealth Visits	<table border="0"> <tr> <td>CPT: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221-99223, 99231-99233, 99238, 99239, 99252-99255</td> <td>With</td> <td>POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 71, 72 Telehealth POS: 02, 10</td> <td>With or without</td> <td>Telehealth modifier: 95, GT</td> </tr> </table>	CPT: 90791, 90792, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875, 90876, 99221-99223, 99231-99233, 99238, 99239, 99252-99255	With	POS: 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 71, 72 Telehealth POS: 02, 10	With or without	Telehealth modifier: 95, GT
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Behavioral Health (BH) Outpatient Visit	<table border="0"> <tr> <td>CPT: 98960-98962, 99078, 99202-99205, 99211-99215, 99242-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99483, 99492-99494, 99510 HCPCS: G0155, G0176, G0177, G0409, G0463, G0512, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010, H2011, H2013-H2020, T1015</td> <td></td> <td></td> <td>With or without</td> <td>Telehealth modifier: 95, GT</td> </tr> </table>	CPT: 98960-98962, 99078, 99202-99205, 99211-99215, 99242-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99483, 99492-99494, 99510 HCPCS: G0155, G0176, G0177, G0409, G0463, G0512, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010, H2011, H2013-H2020, T1015			With or without	Telehealth modifier: 95, GT
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Description	Codes
Partial Hospitalization/Intensive Outpatient Visit	HCPCS: G0410, G0411, H0035, H2001, H2012, S0201, S9480, S9484, S9485
E-Visit or Virtual Check-In	CPT: 98970-98972, 98980, 98981, 99421-99423, 99457, 99458 HCPCS: G0071, G2010, G2012, G2250-G2252
Telephone Visits	CPT: 98966-98968, 99441-99443
Peer Support Service	HCPCS: G0177, H0024, H0025, H0038-H0040, H0046, H2014, H2023, S9445, T1012, T1016
Opioid Treatment Service	HCPCS: G2086, G2087, G2067-G2077, G2080
Substance Use Disorder Services	CPT: 99408, 99409 HCPCS: G0396, G0397, G0443, H0001, H0005, H0006, H0007, H0015, H0016, H0022, H0028, H0047, H0050, H2035, H2036, T1006, T1012 ICD10CM: Z71.41, Z71.51
Behavioral Health Screening or Assessment for SUD or Mental Disorders	CPT: 99408, 99409 HCPCS: G0396, G0397, G0442, G2011, H0001, H0002, H0031, H0049

Description	Codes
Pharmacotherapy Dispensing Event	<p>HCPCS: G2067-G2070, G2072, G2073, H0020, H0033, J0570-J0575, J2315, Q9991, Q9992, S0109</p> <p>Alcohol Use Disorder Treatment Medications: disulfiram (oral), naltrexone (oral and injectable), acamprosate (oral; delayed-release tablet)</p> <p>Opioid Use Disorder Treatment Medications: naltrexone (oral), naltrexone (injectable), buprenorphine (sublingual tablet), buprenorphine (injection), buprenorphine (implant), buprenorphine/naloxone (sublingual tablet, buccal film, sublingual film)</p>

How to Improve HEDIS® Scores

- Schedule follow-up appointments within seven (7) days of emergency department (ED) visit, ideally before the patient leaves the ED. Any type of practitioner, e.g., medical, and behavioral healthcare providers, can conduct the follow-up visit via telehealth, telephone, or virtual visit/online assessment. Ensure the rendering provider appropriately documents the follow-up visit.
- Encourage patients to enroll in Enhanced Care Management (ECM) at <https://www.blueshieldca.com/en/bsp/medi-cal-members/benefits/enhanced-care-management>. Qualified members who enroll in ECM are paired with a care team. The care team helps members make a care plan. ECM services can include connecting members with community and social services. ECM is provided at no cost to you or to the member.
- Contact patients who cancel or miss appointments; assist with rescheduling as soon as possible.
- Recommend patients to receive Community Health Worker (CHW) services at <https://www.blueshieldca.com/en/bsp/providers/programs/community-healthcare-worker>. CHW services are a covered benefit. CHWs can support patients by offering health education, health navigation, screening, and health advocacy. Enhanced Care Management (ECM) services include CHW services. Members who are currently enrolled in ECM are not eligible to simultaneously receive CHW services.
- Help patients navigate barriers, such as using their transportation benefit for follow-up visits.
- Use the appropriate diagnosis codes for abuse or dependence (AOD), substance use, or drug overdose at each follow-up visit or ensure visits are with a mental health provider.
- Consider referral to a behavioral health provider to engage the patient in ongoing treatment, if appropriate. Ensure the patient signs the appropriate authorization and disclosure forms for sharing information.

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