

Specialists and facilities can support effective coordination of care by sharing reports promptly with primary care physicians

As a healthcare practitioner or facility, you know that coordination of care in a primary care practice involves organizing patient care activities and sharing information among all the participants serving the healthcare needs of the patient. Timely communication is essential to the effectiveness, safety, and efficiency of our collective healthcare system.

In order to support effective coordination of care, Blue Shield of California is reminding specialty providers and facility administrators to promptly deliver consultation reports and facility discharge reports, including accurate medication records, to their patients' primary care physician (PCP). Effective communication between facilities, specialists, administrators, and PCPs helps improve quality of care and patient satisfaction and enables providers to communicate effectively with one another.

Thank you, in advance, for helping to facilitate timely and accurate documentation as an essential part of contributing to overall continuity in patient care.



- Provider consultation reports
- Facility discharge reports
- Accurate medication administration records



- Continuity in patient care by ensuring all providers involved have access to the same information.
- Informed decisions for creating treatment plans.
- Effective medication management
- Clear communication between PCPs and specialists/facilities
- Opportunities for educating providers and patients



- Contributes to higher quality of care
- Helps to improve patient satisfaction