

Promise Health Plan

Durable Medical Equipment Treatment Authorization Request

Routine Reque	-	Modification/ Extension		Retroactive Request		Urgent Request	
FAX: (323) 889-6504		FAX: (323)889-6504		FAX (323)889-6504		FAX: (323) 889-5403	

Important: Scheduling issues do not meet the definition of an urgent request. The definition of an urgent request is an imminent and serious threat to the health of the enrollee; including but not limited to, severe pain, potential loss of life, limb or major bodily function and a delay in decision-making might seriously jeopardize the life or health of the enrollee.

Patient Information		Language spoken:								
Member's			DOB:	Gender: M F						
name:			000.							
Street		City:	State:	ZIP code:						
address:										
Member's plan			Effective	Phone:						
ID number:			date:							
Service Information Referral										
requested by:			Phone:	FAX:						
Request	Referred to (se	rvicing provider):	NPI/Tax ID:	Specialty:						
date:				speciality.						
Servicing provider's			Phone:	FAX:						
full address:			Phone:	FAX.						
Facility	NPI/Tax ID:		Phone:	FAX:						
name:										
Service(s) Requested:										
CPT/HCPC code(s):			CPT/HCPC description:							
ICD-10 code(s):			Dx description:							
For modification/extension requests:										
			Previous Blue Shield Promise							
Date last authorized:			authorization number:							
MD/NP/PA justification for request:										
Requesting provider's name	(please print):		Provider's signature:							
Street Street										
Accident?	If yes, where c	lid he accident d	CCUI?							
	5									
Yes No	Home	Work	Auto Othe	er:						
IPA responsibility?	IPA authorization number:									
Check box, if yes	Dates of service authorized (from/to): -									

PLEASE ATTACH THE LATEST AVAILABLE MEDICAL RECORDS AND PROGRESS NOTES. THIS REFERRAL DOES NOT GUARANTEE ELIGIBILITY. PLEASE CHECK ELIGIBILITY BEFORE RENDERING SERVICE. Payment will not be made for unauthorized services. All lab and x-rays must be ordered/performed by contracted providers. If you are unsure whether the provider is contracted with Blue Shield of California Promise Health Plan, contact Blue Shield Promise's Utilization Management Department at **(800) 468-9935**. Specialist findings must be sent to the member's primary care physician.

blueshieldca.com/promise

601 Potrero Grande Drive | Monterey Park, CA 91755