

To: Medi-Cal Network Participants
From: Maria D. Gonzalez *Maria D. Gonzalez*
Director, Provider Services - Network
Blue Shield of California Promise Health Plan

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Subject: Department of Health Care Services Medi-Cal Provider Bulletins

The Department of Health Care Services (DHCS) issued Medi-Cal bulletins during August 2020 with updates on several topics. We are sharing these updates with you to ensure you are aware of the information, and you can apply the information to your practice or facility operations, where appropriate.

1. Provider Manuals Are Becoming ADA Compliant
2. New CPT® Code for COVID-19 Testing Added as a Medi-Cal Benefit
3. 2020 HCPCS Quarterly Update

For information about the above changes, please refer to the Medi-Cal Update:
[General Medicine – August 2020: Bulletin 554.](#)

If you have questions about applying a benefit to Blue Shield of California Promise Health Plan members, please call our Provider Customer Care Department at **(800) 468-9935** from 8 a.m. to 5 p.m., Monday through Friday.

[View prior authorization list](#)

Reminder:

Providers should bill using valid Medi-Cal codes. Please visit the Medi-Cal website for detailed billing information.

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